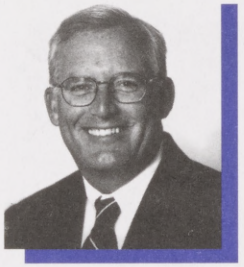
MUNI FACT:

354 Operators each with a minimum of 15 years of Safe Driving, including John Walter Reed with 36 years, were honored at our 16th Annual Safe Driver Awards Banquet.

Muni Hot Line (415) 554-6999

In response to requests for useful customer information, we recently introduced a hot line so that our riders can access service information in order to make better choices prior to travelling on Muni. If there is a significant delay on a Metro or bus line, our customers can plan their commute with up-to-date information by calling the Muni Hot Line: (415) 554-6999

For Muni Metro real-time train positions within the downtown corridor (out to Church Street), check out: www.sfmunicentral.com



"It's getting better but there's still a long way to go". That is the common message that I hear along with suggestions and ideas from the public. I can best serve you by hearing your comments. Now, there is another way for you to get in contact with me. Reach me at my email address:

contactmuni@ci.sf.ca.us

Michael T. Burns
General Manager

Muni is clamping down on workers' compensation abuse.

Call our Fraud Hotline: 1-888-388-3728

MUNI FACT:

Muni is the 7th largest transit agency in the United States in terms of ridership.

The New MUNI NEWS

OCTOBER 1999

The New Buses are Here!

Muni Adds 45 New Clean Air Buses to Fleet

Forty-five new state-of-the-art clean diesel buses manufactured by North American Bus Industries (NABI) of Anniston, Alabama are being delivered to Muni. They are the first of close to 500 new vehicles coming to Muni over the next two years.

The new buses are being placed into service at a rate of five a week, after inspection of all mechanical, electrical and electronic systems.

The new NABIs will replace forty-five old buses, which were purchased in 1984 and have logged more than half a million miles, each.

Continued on inside flap

Nws_F09_02

These technically advanced buses are more powerful, all the better to climb the City's many hills. In addition, they have electronically controlled engines that substantially reduce pollutants, meeting California's stringent emissions standards.

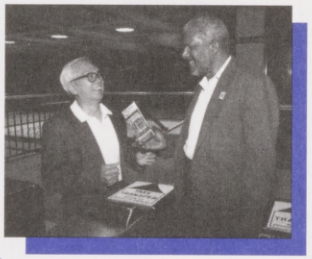
The NABIs boast many safety, passenger comfort and convenience improvements to help make a trip on Muni more pleasant. These features include:

- Quieter ride.
- Automated announcements to assist passengers in locating their stops.
- Large, highly visible electronic signs to help identify lines and destinations.
- On-board security surveillance systems to deter crime and reduce vandalism on buses.

We hope that you will have improved riding experiences on the new NABI buses.

Providing quieter and cleaner vehicles is just another way that we plan to improve Muni service for our patrons.

Enjoy the quieter, cleaner ride!



The Timing Is Right

For the first time since 1996, a timetable of Muni Metro service is available to the public. With the issuing of the schedule for the N-Judah line, passengers now know when to expect service at their stop any day at any time. Timetables for all other Metro lines and Owl (late night) service will follow soon.

Get your N-Judah timetable at any Muni Metro Station Agent's booth, on board Metro cars or by calling 673-MUNI (6864)

F-Line Extension to Fisherman's Wharf

Early next year, the F Market historic streetcar line will be extended to Fisherman's Wharf. It will no longer run to the Transbay Terminal, but will continue on Market, turn at Steuart and Mission Streets, and run along The Embarcadero and Jefferson to a terminal at Jones, in the heart of the Fisherman's Wharf area.

The extended F line will serve San Francisco residents and visitors alike, just as it does now. Daily commuters will have improved access to their jobs in the Northern Waterfront area, and visitors will have an attractive historic rail-line for service to Fisherman's Wharf.

Muni's Vehicles Sport New Look

We've got a fresh new look. Our trolley and diesel coaches have a new paint scheme. Buses are being painted mostly white with a bold stripe of color that blends from Muni's traditional *California poppy gold* into *sunset glow* at the top of each vehicle.

Mayor Brown dedicated extra funding to Muni enabling us to improve the appearance of our fleet.

For information on Muni routes, rates, schedule changes, special events and service, call:

(415) 673-MUNI
(673-6864)